

Ric Wiltse
1046 San Juan Drive S.E.
Grand Rapids, Michigan 49506

September 23, 2002

Gail Torreano
President
SBC Ameritech Michigan
444 Michigan Ave
Detroit, MI 48226

Dear Mrs. Torreano,

The purpose of this letter is to express my support for SBC Ameritech's long distance approval in Michigan. I am fully in favor of reducing long distance phone bills to give Michigan consumers more choices in how they control their personal expenditures.

As a consumer, I prefer to include SBC Ameritech in my options for long distance service. I do not feel that the choice for long distance service should be limited to current providers like AT&T, WorldCom and TDS Metrocom. It only makes common sense that SBC Ameritech, a company that provides excellent service for many years, be included in the offering of long distance providers.

I've chosen SBC Ameritech as my primary provider for local service for many years. When a company has proven its value to consumers by providing excellent service, there is no reason to look elsewhere. In addition to preferring one provider for my local and long distance service, I also feel that the whole state would benefit from SBC Ameritech's entry into the long distance market by creating competitive pricing.

I look forward to SBC Ameritech's move to provide long distance service. Your efforts to make this happen are greatly appreciated!

Sincerely,